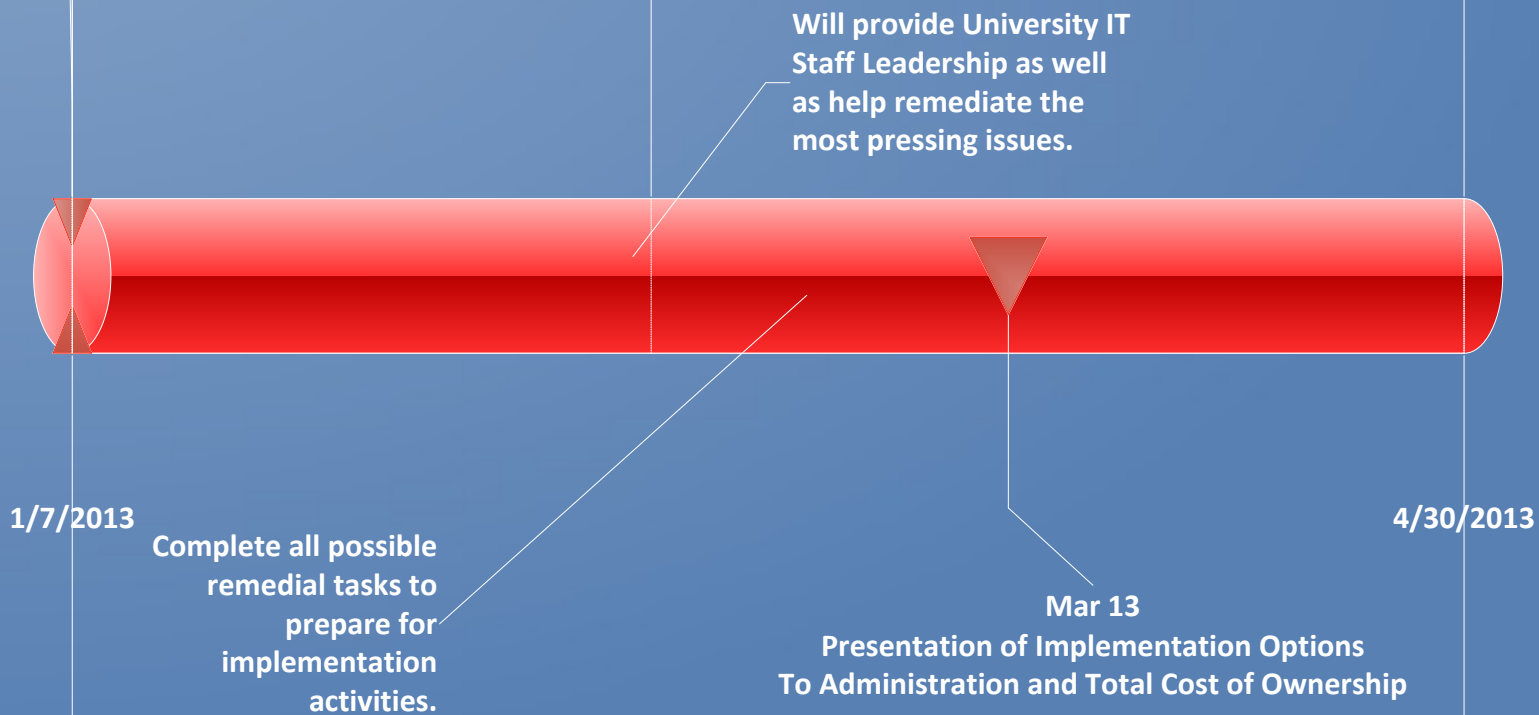


Your University



Your University

Contract Launch



Your University

- EduServe Team

- We include Executive and Functional Experts tailored to University needs including an Executive Lead

- MBA, CIA, CISM, CNA – Site Manager and CIO, functional expert in data security, disaster recovery, operational efficiency and instructional technology

- M.S., ITIL Foundation Certified – CIO, Jenzabar, Colleague, or Banner functional experts, Instructional Technology functional expert

- Project Manager, Training, **business processes**, and employee development functional expert

Your University

- Engagement Strategy & Methodology
 - Provide written analysis of current state
 - Develop comprehensive recommendations and strategy for moving forward
 - Ensure that results meet constituent expectations and show progress.
 - Analysis will be in greater detail than the assessment overview

Your University

- Significant Tasks and Milestones
 - Detailed status assessment
 - Tactical Plan (12 to 24 Month technology Plan)
 - Governance Model – Committee Structure
 - Staffing analysis and recommendations including updated job descriptions and position profiles
 - Staff mentoring and leadership development

Your University

- Crucial Functions
 - Network Security – PCI Compliance
 - Helpdesk – student support model including the needs of remote campus and online students
 - Instructional Technology – Classroom Design standards, Online course delivery support and development model
 - Administrative systems – special focus on interdepartmental **and intercampus** integration

Your University



Questions?